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Information & Technology Services

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ITS NEWSLETTER VOL 9, ISSUE 2/3

High Performance *UVI Library Director Receives Regional Honor*

ACURIL is highly honored to present Mrs. Judith Vanterpool Rogers as Caribbean Information Professional of the Year 2014.

Judith V. Rogers, director of libraries for the University of the Virgin Islands, has been named the Caribbean Information Professional of the Year 2014 by the Association of Caribbean University, Research and Institutional Libraries.

In its awards announcement, ACURIL said Rogers was selected as a professional who made an outstanding national or regional contribution in the information field, demonstrating excellence in performance, leadership, research, publication or a combination of these elements. She also demonstrated the ability to share that knowledge, according to the announcement from UVI.

ACURIL membership includes institution as well as individuals throughout the Caribbean and in countries bordering the Caribbean and Gulf of Mexico.

"To be recognized is really an honor," said Rogers, who has been a member of ACURIL since 2002. "It's just such a great thing coming from the professionals within ACURIL. This is a very established organization with many, many excellent professionals involved who do significant work."

She said ACURIL includes about 300 institutional and individual members.

UVI Chief Information Officer Tina Koopmans lauded Rogers' selection for the honor, saying she "demonstrates the highest level of professionalism in librarianship."

"The university is a better place" because of Rogers' work, Koopmans said, adding that Rogers has led initiatives to assess the performance of the libraries, been a leader in the Historically Black Colleges and Universities Library Alliance, and was a leader on a grant from the Institute of Library and Museum Services to provide master-degree level training for librarians through the territory.

Rogers will receive her award, along with other ACURIL 2014 honorees, at the association's 44th annual conference set for Sunday through Thursday in Nassau, Bahamas. More than 300 librarians, archivists, curators, museologists, documentalists, professors, researchers, educators, students, and members of the information technology and knowledge management constituents from the Caribbean and Latin America, Canada and the U.S., and from as far away as South Africa, are expected to attend.



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High Performance

UVI Library Director Regional Recognition cont'd

According to ACURIL, Rogers has been involved with the Digital Library of the Caribbean project since 2004, as founding member of the project and co-director for implementation and promotion. She assisted with development of the initial grant proposal and has continued collaboration for creating a newspaper archive for the region. The project is marking its 10th anniversary this year.

Rogers is also a member of the advisory council of the Virgin Islands Caribbean Cultural Center.

In 2006, UVI's library on St. Croix was selected as an institutional member of ACURIL's executive council and Rogers served as the academic libraries representative on the council until 2009. She also chairs the ACURIL Special Interest Group on Information Technologies, for which she has continuously coordinated and presented a variety of topics in ACURIL's annual conference.

Rogers' career in libraries at UVI began in the 1970s, when she worked as a student assistant in the library while enrolled in a secretarial program at the then College of the Virgin Islands. She graduated with a bachelor's degree in psychology from Augusta College in Georgia, and earned a master's degree in library and information science degree from the University of South Carolina in 1991.

Rogers served as UVI's St. Croix campus librarian from 1994-2005, was manager of Learning Resources and Faculty Technology Services on St. Croix from 2005-2012, and was named UVI's director of libraries and information technology in 2013. In this position, she provides oversight for library staff and operations of the two campus libraries, and plans and implements projects to achieve strategic objectives.

Details on the ACURIL and its upcoming annual meeting are available from the organizations website at <http://acuril.uprrp.edu>.

Source: <http://stthomassource.com/content/news/local-news/2014/06/07/uvi-librarian-receives-regional-honor>

St. John Academic Center News

The Academic Center was busy this spring semester, six classes were video-conferenced for a total of six St. John students. The classes included: Communication Theory (COM 360), Computer-Mediated Communication (COM 230), World Literature I (ENG 261), Counseling & Psychotherapy (PSY 540, Entrepreneurship (BUS 536), and Caribbean History (HIS 341). Our student in the Caribbean History class was a senior citizen, the rest were either undergraduate or graduate students.

The Center had the first "live" class on St. John this semester as well. Beginner Yoga (PED 265) class was held on Mondays and Wednesday evenings at the St. John Academic Center, led by Ashley Till, our in-house yoga instructor/librarian. Six students, all senior citizens, attended this class and it will be offered again in the Fall.

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High Performance

UVI Digital Collections: eTheses and dLOC

The Digital Library of the Caribbean (dLOC) is a regional collaborative project that capitalizes on shared technological expertise, shared resources, and common digital library standards to enhance research resources for Caribbean area studies. UVI's digital library project in 2000 was the model for dLOC, which was founded in 2004. This year UVI libraries are taking the dLOC platform to the next level for UVI collections with two projects.

The first project is the Electronic Theses Pilot (ETP) to digitize UVI students' masters theses. There are challenges associated with maintaining the print theses collection housed in the UVI Libraries. Many researchers are unaware of the wealth of Caribbean, and particularly the U.S. Virgin Islands information found in these resources. Lastly, graduate students are unaware of the impact of their works being considered as scholarly research. The ETP will preserve and archive graduate students' scholarly research and provide added exposure for graduate students' research by making it more widely available to the wider academic community. The ETP began in Spring 2014 in partnership with the UVI Graduate Council and with volunteer graduate students submitting their thesis electronically. The interface for ETP is made possible through local installation of dLOC software, SobekCM located at: <http://uvidl.uvi.edu>. Watch for its development.

The second project is the major highlight or "cosmetic makeover" of our dLOC-UVI partner webpage. Our current webpage was functional but had not been updated since 2004. With the new software updates, we are able to create and upload our new 2014 look. In addition, our items in dLOC are now organized as "collections" rather than all items together. The "Digital Library of the Caribbean" link was added to our main UVI Library Website rather than the Special collections sub-page titled "Virgin Islands Digital Collection."

Workshops presented by Mark Sullivan, University of Florida Digital Library, on January 20-22, facilitated these initiatives. Outreach included Friends of the Sprauve Library Annual Meeting, and representatives from VIDOE Cultural Education department. The audience was excited to learn about the project, impressed with the technology and very interested in getting involved.

The UVI-dLOC team has librarian representatives on St. John, St. Croix, and St. Thomas UVI libraries, facilitating content contribution from each campus and island. Our goals are to identify the priorities for materials to scan, provide technical training for digital library development, hardware and software technological trouble shooting, and outreach to the Virgin Islands community about dLOC. Training and promotion for use of the dLOC Bookshelf feature, made up of all of our most frequently-requested information by students, is also a key accomplishment. On the technical side, we are standardizing metadata and migrating dLOC data from our old server onto the dLOC server. Both will achieve a major change in the results seen by viewers. Future project plans include updating our library catalogue links with the new dLOC items, providing easy to understand copyright information on our items and an online exhibit highlighting "Outstanding Virgin Islanders."

LibGuides – New Face of Library Pathfinders

Librarians are taking on the challenge of educating users to the extent and variety of information resources. LibGuides is the latest tool in the arsenal at UVI! Introduced in 2013, up to this point, these electronic resource centers (library pathfinders) have been geared towards academic support and library content. **Education** and **Early Childhood Education** guides were released most recently along those lines. However, some more LibGuides have ventured into new territory. **UVI Faculty Research and Publications**, **Electronic Theses Pilot Guide**, and **'News Bytes' from UVI Libraries** were each developed to reach broader target audiences.



The School of Education now has direct access to web-based support through two Libguides—[Education](#) and [Early Childhood Education](#)—courtesy of the liaison librarian to that area: Mrs. Wenda Stephenson. [UVI Faculty Research and Publications](#) exists to highlight the scholarly works and activity of our faculty. Graduate students' work will soon be electronically archived, so the [Electronic Theses Pilot Guide](#) was created as an informational tool to support this activity. Finally, ['News Bytes'](#) serves to inform the UVI community of special events, activities and announcements in and about our libraries.

But wait... there's more! Two new LibGuides will be released in the near future, so look out for announcements about a **Business Administration guide**, as well as one for **Career Planning/Post-Graduate Resources**. UVI Libraries will continue to build LibGuides as resources to reach our users at their point of need.

High Performance

What's Up with Institutional Research & Planning?

Thus far, for the 2013-2014 AY - Institutional Research & Planning completed the annual 2013-2014 Integrated Postsecondary Education Data System (IPEDS), Middle States Institutional Profile, the Open Doors International Student Census, the Survey of Graduate Students in Science/Engineering, including the NSF 2013 Survey of Science and Engineering Research Facilities, the ACT-IDQ, Consortium for Student Retention Data Exchange (CSRDE), College Board Annual Survey of Colleges 2014, the Petersons Interim Expense Update for UG Institutions 2013-14, and the Peterson's 2013-14 Annual Survey of Undergraduates.

Other projects on the plate - IRP is working on institutional dashboards in collaboration with EDUS personnel; currently developing a data dictionary for Banner; Laurie Blake is the System Administrator for SPOL and will provide technical support. Training sessions were conducted for the Planning, Budget, and Assessment modules.

The 2014 Noel-Levitz Student Satisfaction Inventory Survey was administered online March 17–April 16 with a 23% return rate. IRP distributed handbills, posted flyers around campus advertising the survey. Students who completed the survey had their names entered in a drawing for a chance to win a \$25 K-Mart or iTunes gift card. There were five winners on each campus. The report will be available on myCampus hopefully by the beginning of the new AY.

The next scheduled survey is the Cooperative Institutional Research Program (CIRP) Freshman Survey. This survey is administered bi-annually during the week of orientation on both campuses to incoming first year students (first-time, full-time freshmen, part-time and transfers) The survey will examine established behaviors in high school, academic readiness, admissions decisions, interactions with peers and faculty, just to name a few. It is a voluntary survey and as all the surveys that we administered via class rooms, it is “confidential”. Feel free to view reports for 2012, 2000 through 2004 on the myCampus portal on the Communities under Institutional Research.

The next important survey in preparation for UVI's accreditation is the 2015 National Survey of Student Engagement (NSSE), which will be administered spring of 2015. Registration deadline is September 25, 2014.

Institutional Research & Planning Merges With Information & Technology Services

As of October 1, 2013, Institutional Research & Planning (IRP) merged with Information & Technology Services. The IRP office has moved from the Administrative and Conference Center to the Ralph Paiewonsky Library on the St. Thomas campus.

IRP has a new addition to our staff, Sharice Richardson, Programmer Analyst II, effective October 2013 and a change in status for Laurie Blake's as - Program Coordinator.

IRP is still an essential component of the university providing data internally in support of data-driven decision making. IRP will continue to collect, organize, analyze, distribute and present data for planning, decision-making and policy formulation to support the University's mission. IRP will continue to provide institutional data for the tri-annual meetings of the Board of Trustees through the Key Performance Indicators - KPIs, external constituents, including federal agencies, our accrediting body, local government and the public


In addition, IRP continues to provide external data by completing mandated federal and accrediting body reports as well as providing data for our stakeholders in standard and ad hoc reports. IRP reports annually to the Integrated Postsecondary Education Data System (IPEDS) and Middle States Commission on Higher Education; administer national surveys bi-annually such as Cooperative Institutional Research Program Freshman Survey (CIRP) and the National Survey of Student Engagement (NSSE) - data collected from this survey is a critical activity for accreditation. IRP also participates in the Peterson's Annual Survey of Undergraduates, US News Main Survey and the Annual Survey of Colleges (College Board) among others.

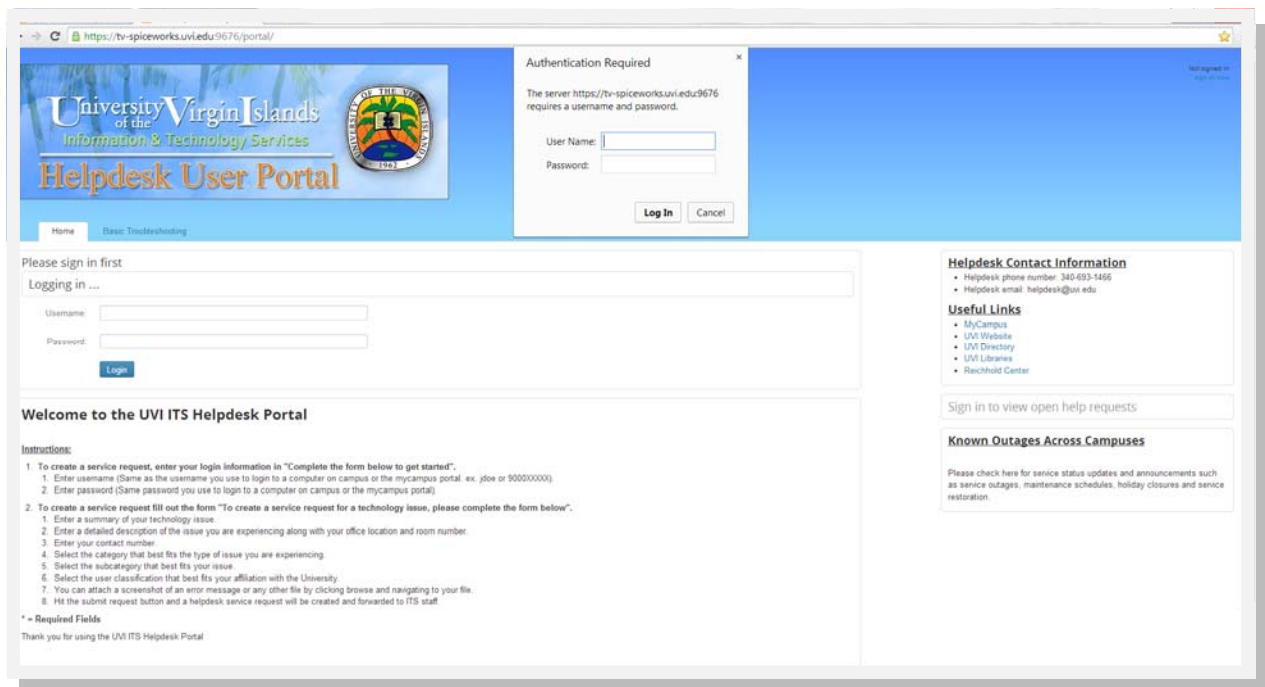
ITS installed a New Uninterruptible Power Supply (UPS) on St. Thomas. A UPS provides emergency power to electronic equipment when the input power source, typically the utility mains, fails. It provides instantaneous protection from input power interruptions by means of several very large batteries. The newly installed Eaton UPS is customizable, ensures data and system integrity through its power management software, and delivers maximum power density in an energy efficient design. The Eaton UPS battery backup is designed for up to twenty four hours and is rated for protecting data centers. St. Thomas servers, telephone system, routing and switching equipment located in the Penha data center will be connected to the Eaton UPS.

Service Oriented Helpdesk User Portal - Spiceworks

Spiceworks, UVI ITS' new Helpdesk application, is an open-source IT management software. Spiceworks also operates as a Facebook-like community based application for IT professionals and provides ITS with a complete network management & monitoring, helpdesk, PC inventory & software reporting solution.

Tina Koopmans, CIO, says "We use the helpdesk feature in the free software to manage all of our helpdesk tickets as well as maintain a wealth of information about our network that can be retrieved in seconds. Spiceworks allows us to easily manage our network and perform tasks in seconds that used to take hours or days."

ITS technicians can view tickets, access wireless network monitoring, and manage inventory with the Spiceworks mobile app. UVI students, staff and faculty can now submit tickets via email and the myCampus portal by clicking on the Spiceworks icon  in Staff, Faculty and Students Launchpads. The web based portal is integrated with UVI's Active Directory and single sign-on service making use of the portal very easy for users. See Helpdesk User Portal image below.



Calling Students for the Student Tech Fee Committee

Information and Technology Services (ITS) continues to improve the student learning environments in conjunction with students to meet their technology needs. Funds from the Technology Fee enables ITS to purchase replacement computers for computer labs, add an additional videoconference rooms, and wireless access points on both campuses.

The Technology Fee also funds two (2) IT Tech staff positions on both campuses, and additional improvements to the University's learning environments and network.

Although the Student Technology Fee Committee met a few times last fiscal year there was a lack of participation from the students that were part of the committee. Information & Technology Services plans on reconvening the Student Technology Fee Committee during fall semester of fiscal year 2014. Hence, students are urged to join forces with ITS to maintain the library and technology standards of the 21st century. Be part of a great Committee that invest in students experience and future. If you are interested, please send an email to stfc@myuvi.net with your name and contact information.

Service Oriented *New Telephone System on St. Croix*

The telephone system on the St. Croix campus was upgraded this past semester. The new telephone system installed is called the Avaya Aura Communication Manager. The Avaya Aura Communications Manager has the following key benefits and features:

- Advanced mobility features such Extension to Cellular, Personal Station Access and Automatic Customer Telephone Rearrangement.
- Centralized voicemail and attendant operations on St. Croix with built-in messaging features and full capability for messaging integration with voice, fax and e-mail.
- Built-in features like Meet Me Conferencing (up to six parties) with the ability to grow by upgrading licenses to the optional Expanded Meet Me Conferencing (up to 300).
- Support for SIP, H.323 and many industry-standard communications protocols over a variety of different networks.
- Connectivity to a wide range of analog, digital, and IP-based phones.
- Quality of Service features that enable reliability and enhanced functionality on converged IP networks which to assure users receive the same feature delivery over IP as when using circuit switched technologies.
- Intelligent Networking, Security and Privacy features along with Integrated Management that is easy for ITS to use and configure.



New digital phones are now also offered.

ITS has outsourced all Telecommunications work on both campuses to a telecom vendor. Per an approval several years ago by the University President and cabinet members, telecom fees are applicable. These fees are vendor pass-through charges. The vendor is on site once a week; every Wednesday on the St. Croix campus and every Thursday on the St. Thomas campus. All applicable fees must be approved by the department head and are payable to ITS via an inter-office department requisition, attention Marilyn Henderson. The work is scheduled upon receipt of a signed inter-office department requisition. For more information, please contact Ms. Marilyn Henderson at mhender@uvi.edu.

IBM SPSS Statistics Site License for UVI

IBM SPSS Statistics is an integrated family of products that addresses the entire analytical process, from planning to data collection to analysis, reporting and deployment. With more than a dozen fully integrated modules to choose from, users can find the specialized capabilities to conduct research and make better decisions. SPSS Statistics is loaded with powerful analytic techniques and time-saving features to help users quickly and easily find new insights in their data to make more accurate predictions and achieve better outcomes for the University.

Users can take SPSS Statistics charts and tables with them, wherever they go to make decisions anytime, anywhere. Users can view output on the following platforms and devices without a dedicated SmartReader or other application:

- Windows, Mac and Linux desktop environments
- iPod, iPhone and iPad
- Android phones and tablets (versions 2.1 and above)
- Windows 8 devices

Service Oriented National Library Week (NLW) 2014 Events

This year, NLW was held April 13 – 17 with the theme, “Lives change @ your library.” The celebration included: an online quiz that gave students the opportunity to test their library knowledge, the traditional Essay contest, door prizes, staff appreciation treats, and faculty & student presentations. Over twenty students submitted a 300-400 word essay related to our NLW 2014 theme. *The essay contest winners were* chosen by a selection committee comprised of UVI Faculty. Judged as winning essayists were: Candace Mootoo, Jane’l Francis and Lorne Joseph.

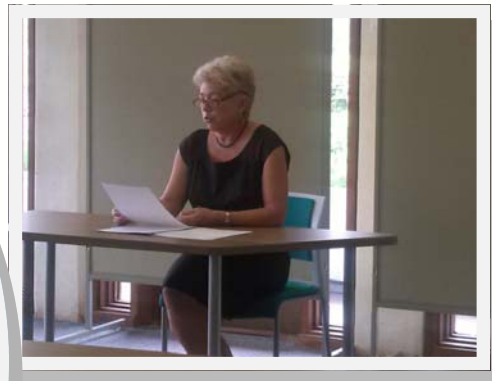
The UVI Faculty Authors event was the highlight held on Wednesday, April 16th. This spirited activity allowed UVI faculty to share excerpts from their literary works. Several of the participants were excited to find a venue for sharing their works. The participants on the St. Thomas Campus were Dr. Doug Larche, Professor Brianna J. Grantham, Dr. Rosalyn Rossignol, and Dr. Patricia Harkins-Pierre. The participants on the Albert Sheen Campus included Dr. Valerie Combie, Edgar Lake, Dr. Gillian Royes, Dr. David Gould. The Albert Sheen Campus had added features from ENG100 students who presented their annual poetry slam under direction of Prof. Mary Jo Wilder, and a donation of books from the House of Nehesi Publishers, presented by Dr. Valerie Combie.

ITS would like to give a huge thanks to ALL who attended and/or played a part in making this year’s NLW a blast. See you next year!



Prof. David Gould presenting *The Pearl*

Student door prize winner – NLW 2014



Prof. Rosalyn Rossignol presenting *My Ghost Has a Name*

ITS Staff appreciation (left and right)



Service Oriented CETL News



The Center for Excellence in Teaching and Learning (CETL) took the feedback of training participants to improve the quality and delivery of services; hence, all introductory and intermediate sessions will be offered at a slower pace. The CETL is also providing more introductory sessions on DocuSign and SPOL, June onward.

DocuSign is software that allows users to easily and quickly sign documents in a secure environment. It also allow users to create reusable templates and track documents. Strategic Planning Online (SPOL) is a cloud based strategic planning software solution that helps organizations to align team members with the strategic planning effort. SPOL will allow everyone in the institution to participate in the planning, budgeting, assessment and accreditation of the strategic planning effort. The implementation of a tool for tracking these processes is a Presidential initiative.

The CETL continues to offer training on Blackboard, myCampus, Microsoft Outlook, Publisher, PowerPoint, Office365, EMS, Banweb, myUVI.net, Microsites and Website Publishing with Public Relations, Web Time Entry with Human Resources, Adobe Connect and Professional, AdvisorTrac/TutorTrac with the Center for Student Success, videoconference, email etiquette, DocuSign and SPOL. Most sessions can be attended online via Adobe Connect. The CETL also partners with the Sloan Consortium and the TLT Group. The Sloan Consortium offers asynchronous, self-pace workshops for student-centered teaching techniques to improve students learning experience. The TLT Group however, provides synchronous workshops, which also assist faculty with the improvement of the teaching and learning experience in the classroom. Between October 2013 and May 2014, CETL reported 89 attendees. The number referenced does not include the Sloan Consortium and the TLT Group events.

The CETL faculty lounge also received a facelift, which will allow faculty to study and work in a comfortable environment. New blinds were installed and fresh paint was applied. The space is also equipped with three desktop computers, a promethean board, lounge area, copier, and printer. Faculty can also loan laptops, webcams, clickers, iPads and books.

For more information, please email cetl@uvi.edu or call 340-693-1609/340-693-1214.

The Portal Corner

The myCampus portal now houses the Travel and Expense (TEM), Banner Workflow, and SPOL applications. Faculty and staff can access the said applications in the Staff and Faculty Launchpads, if applicable.

The myCampus also have quick answer resource for myCampus, Blackboard, Adobe Connect, DocuSign and other applications, which can be found [here](#).

The myCampus portal has a great feature called "Community". Creating a community will allow users to store and access information in one location. Communities may be open to all, private or restricted. Open to all means that all users will have access to the respective community. Private means that the administrator(s) will enroll users accordingly into the community, and those that are not enrolled will not be able to access or request to join the respective community. Restricted means that administrator(s) may enroll users; however, users may request to join the respective community. A community will eliminate the need to sort through emails for information and posting information in multiple locations.

The portal will also receive facelift in the coming months ahead. Users will be able to have more control with the user interface, in which, users will be able to customize what they see on the main page.

Are you a community administrator who wants to share your community or information within your community with the University or a specific body? Please send an email to Ms. Dannica Thomas at dthomas@uvi.edu to share your information and/or news to include in upcoming ITS newsletters in "The Portal Corner".

Informed Decision Making

Travel & Expense Management

Administration & Finance, in conjunction with ITS, would like to inform the University community of the Banner application Travel & Expense Management (TEM). This software makes the travel authorization (TA) process an electronic one. Instead of having to type TAs, these will now be entered in the software, which interfaces with Banner, pulling traveler data, account information and travel options (per diem, transportation, etc.).

Use of the system will be phased in. Departments will be contacted as they are scheduled, for training. Each will have to determine if travelers will enter their own TAs, or if this will be done by delegates (administrative assistants). Each will also have to assign approvers of TAs. Once a TA is entered in the system, an approver will receive email notification of what is awaiting approval, with a link to the system to approve it.

Delegates and approvers will receive thorough training. This process will save paper, time and money. It eliminates the need to purchase the multi-page TA form, the typing of said form and easily and quickly routes TAs from travelers or delegates to approvers, grants (where applicable) and then accounting (for final processing). Advances (where requested) will process and disburse quickly.

In conjunction with TEM, we recommend employees sign up for Accounts Payable Direct Deposit (AP DD), which would have the process from TA generation to Advance disbursement and/or travel reimbursements be FULLY electronic.

FormFusion

FormFusion is a document enhancement and distribution solution which gives organizations complete control over the design and delivery of their output while automating processes and eliminating paper stock. At UVI, FormFusion will be used to increase efficiencies with Banner documents. For example, instead of printing, sorting and mailing student bills and purchase orders; these can be automatically emailed to the appropriate persons or vendors.

FormFusion can be used for purchase orders, grade mailers, transcripts, student bills, invoices, tax forms, and more! The software allows the departments to fully customize the look of the final document, including adding images, changing the layout, formatting, color and fonts. Information not on the original output file can also be added. FormFusion converts standard Banner output into more attractive, functional and efficient electronic documents, and then distributes them over a variety of delivery channels including email. Student bills and purchase orders will be the first candidates for customization with formation. The functionality will then be made available to all administrative units. FormFusion will save users time, paper and money as the printing and mailing process is eliminated.

Student Email Change

As of Spring 2014, all new and returning students will receive Office 365 email accounts, which will be firstname.lastname@students.uvi.edu. New students default password will be the first letter of their first name and the first letter of their last name and the last six digits of their student ID number (9XXX number). Students are encouraged to access and use their new email accounts in Office 365 (firstname.lastname@students.uvi.edu) as soon as possible. Students can access their email accounts via the myCampus portal by going to <https://mycampus.uvi.edu>. Also, students will have access to 1 terabyte of cloud storage, calendar and Microsoft Office web applications, such as Word, Excel, PowerPoint, and OneNote.

Argos Update

Argos is an enterprise reporting solution selected to provide user friendly reports. Appropriate administrative Banner users have received training on Argos and can either design or consume reports. Reports can be created by programmers, as requested by users; reports can also be emailed out on a schedule established by the user.

Development on Dashboards is now in progress. Dashboards will be data in a user-friendly manner, accessible from the myCampus portal. There, persons can click on the report they want and where applicable drill down for additional data. Initial reports made into dashboards will be high requested items.

Informed Decision Making

SAILS

Standardized Assessment of Information Literacy (SAILS)

An information literate person understands, accesses, uses, evaluates, and shares information effectively. This Information literacy (IL) definition also describes the process for the acquisition of knowledge in a discipline. To this end, providing IL training is a major role of librarians, as these IL skills are key ingredients to improve overall student learning.

Assessing the effectiveness of IL instruction at UVI is a challenge, since librarians deliver training in one-shot sessions and have no further access to students for assessment. To address this challenge, we initiated a project, funded through Title III, to collect IL benchmark data for incoming freshmen at UVI. Based on the gaps identified, librarians are modifying instruction to build student skills in those areas.

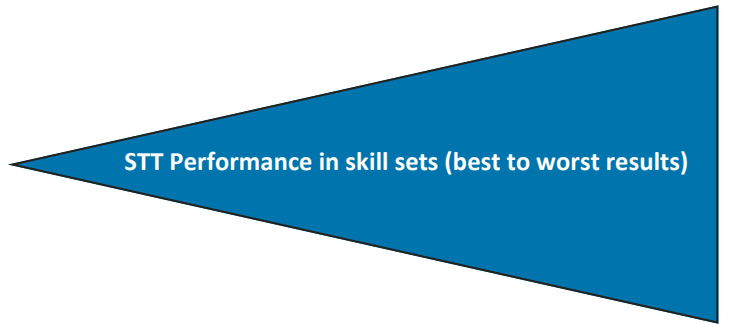
(Librarians present SAILS results at 2014 Research Day below)



In fall 2012, the SAILS test was used to evaluate 266 incoming freshmen, St. Croix and St. Thomas. SAILS data is analyzed through a service from Kent State University and reported in comparison to masters institutions administering the test. Overall, UVI in-coming students performed worse than institutions to which we compared, although incoming math and science majors on STT and incoming business students on STX performed better than the overall UVI groups.

Liaison librarians are seeking opportunities to collaborate with faculty to address the gaps in students IL skills to improve overall learning outcomes. Contact your [liaison librarian](#), for information about our instruction program or to schedule instruction. SAILS test will be administered to sophomores & juniors this fall 2014, to compare to 2012 benchmarks and assess effectiveness of IL instruction.

The following are the SAILS 2012 benchmarks from best to worst in the 8 skills sets assessed.



Emotional and Spiritual Health

Employee Recognition/New Staff



Elroy Richard has been selected to receive the employee WOW award for this quarter. Over the past several months Elroy has been instrumental in ensuring that exceptional customer service and cross-functionality has been experienced by students, staff, and faculty. Elroy has extended beyond his normal responsibilities to ensure that staff, faculty and students receive a great experience here at the University of the Virgin Islands on the Albert A. Sheen Campus.



Alexander David - Please welcome Alexander David, who joins ITS as a Programmer Analyst III in Enterprise Data & User Services (EDUS). Alex will be working with the Banner group, primarily on the student module. His focus area is program development, which will help ITS move into that realm, developing applications needed to support administrative functions.

Alex can be reached at extension 1471 or alexander.david@uvi.edu.



Shane Soucek is originally from St. Louis, but have been enjoying paradise in the Virgin Islands since 2004. For the majority of his time in St. Thomas, he have been working and selling fine jewelry and watches. Nevertheless, he has always had a passion for computers and technology, especially digital art and animation. He is totally excited to be a part of the infamous Information Technology Services (ITS) Team of the University of the Virgin Islands. He is looking forward to using his skills and abilities to further, not only his great experience in the VI, but also to enhance and uplift the department to continue progressing on the pathway to greatness. As an Information Technology Specialist I, Shane's primary responsibility is to provide technical assistance at the St. Thomas Library Service and VC and Smart Classroom technical support.



Kelly Harrigan is no stranger to ITS. She is now serving in a different capacity as an IT Engineer. Kelly is now responsible for Desktop and Service Desk Support, IT Project Management, and Vendor Relations. We are happy to have Kelly back with us, working on island.



ITS is welcoming Celia Francis and Myoshi Osborne, new Library Specialists at Paiewonsky Library. Celia came to ITS from the Office of Administration and Finance, Myoshi is a proud graduate of the University of the Virgin Islands, class of 2012. They both provide support at the ITS service desk. *(Myoshi on left, Celia on right)*



Celia and Myoshi are very excited to serve you, the customer in their new role. They will work closely with the librarians and managers to implement the principals of a strong University resource collection and be advocates to maximize the University's cyber infrastructure to bring electronic research and teaching materials into the forefront of the libraries resources.

Nigel Martin is a forever proud graduate of the University of the Virgin Islands class of 2012. He has always had a passion for technology my entire life. He started out as a Chemistry major, but as life would have it, he ended up with a degree in Business Administration with a concentration in Computer Information Systems. Nigel joins us as an Information Technology Specialist I and his primary responsibility is to provide desktop, VC, Smart Classroom, and Library Service Desk technical supports to the St. Thomas campus.

Sharice Richardson joined the Institutional Research and Planning team in October 2013 as a Programmer Analyst II. Sharice comes from the Superior Court. Sharice will be responsible for technical and information support for ITS and Provost components and CERC.

ITS is proud to share the 5, 10, 15, 20 and 25 years of service, respectively, for the following employees:

5 years: Celia Francis
5 years: Tanisha Mills

10 years: Marilyn Henderson
15 years: Wenda Stephenson

20 years: Erik Pattison
25 years: Judith Rogers

Emotional and Spiritual Health

WOW Campaign Winners

The information below reflects September thru December 2013

Recipients who received a SMILEY FACE PIN (or another pin if they already have a SMILEY PIN) include:

Desha Brathwaite
Dawn Matthew
Romeo Richardson
Nigel Martin
Erik Pattison
Laurie Blake
Kelly Harrigan
Jose Negron
Shelly Anslyn-Jones
Jaleel Gillon
Brian Thomas
Monifa Potter
Marilyn Henderson
Christa Thomas
Derval Prince
Alex Caraballo
Dannica Thomas

Recipients who received monetary prizes:

\$100 - Monifa Potter, Marilyn Henderson, Dawn Matthew, Romeo Richardson, respectively
\$50 - Nigel Martin, Christa Thomas, Dannica Thomas, Alex Caraballo, respectively
\$25 - Derval Prince

Recipients who received top prizes include:

Jose Negron \$250
Shelly Anslyn-Jones \$250
Brian Thomas and Jaleel Gillon split \$250 (\$125 each)

The information below reflects January thru May 2014

Ashley Till and Marilyn Henderson- Make it happen pin
Christa Thomas and Janice Simon - Excellence pin
Shelly Anslyn-Jones - Over achiever pin
Brian Thomas - Cool in the water Cooler pin
Wenda Stephenson - \$25 and I'm kind of a big deal pin
Jose Negron - \$25 and a rock star pin
Erik Pattison - \$25 and a leadership pin
Celia Richard - \$50 and a make it happen pin
Elroy Richard - \$50
Nigel Martin - \$50 and an over achiever pin
Shawn Brookes - \$50 and I'm kind of a big deal pin
Jaleel Gillon - \$50 and an over achiever pin
Desha Brathwaite - \$50 and a make it happen pin
Monifa Potter - \$50 and an over achiever pin
Giovanni Garcia - \$100 and a cool in the water cooler pin
Laurence Blake - \$100 and a WOW pin
Peggy Fahie - \$100 and a make it happen pin
Dawn Matthew - \$100 and leadership pin
Dannica Thomas - \$100 and I'm kind of a big deal

The recipient who received the top prize, \$250, is Justine Matthew, a Physical Plant employee.



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ITS Fitness Launch Activity in May 2014 on St. Thomas and St. Croix, respectively.

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